# FAQs updated 07/5/2015



#### Can I BYOB?

No, only the alcohol purchased at Sleepy Creek can be consumed at Sleepy Creek. Please do not **b**ring **y**our **o**wn **b**eer or any other alcohol to Sleepy Creek because 1) we need to sell our wine and beer so we can pay our bills and 2) it is an insurance and liability issue for us since we are responsible for controlling overconsumption by Illinois law. In addition to wine, we have beer, soda and bottled water for purchase. If we see consumption of alcohol on our property, including the parking lot or in your vehicle, we will ask you to dump it or leave the property.

## Can I bring my own food? Do you serve food?

Yes, you can bring your own food. You may have to share with others though (mainly our winery cats but our owner Joe is known to beg too). 

Although we are not a restaurant, we usually do have a selection of cheese, crackers and a few other snacks available for purchase.

## What kind of music venue is Sleepy Creek?

We describe ourselves as a listening room and not at all like a typical bar. We prefer acoustic, original music and ask customers to refrain from conversation during the performance and keep activity to a minimum. This allows performers to do their best work and other listeners fully enjoy the show. If you need to have a conversation, please take it outside away from the building. If you feel the need to get on your feet and dance, again please go quietly outside or if room is available, head to the back of the room so you can enjoy your happy feet whilst keeping other guests' views unobstructed.

## Do you take reservations?

It depends. Most paid performances are usually by reservations paid in advance. No reservations are taken for standard wine tastings for groups of eight or less. See our website for policies about group outings. We do offer VIP tours and tastings for groups that require reservations paid in advanced. Check our website and event info or give us call if there is a question.

What is the refund/cancellation policy for paid performances? Reservations for paid performances such as music and comedy shows are generally non-refundable. However, because our shows often sell out, let us know if you are unable to attend and we will try to resell your ticket and refund your money if we have a waiting list. Your paid seat is also transferrable to another attendee for the same show; seats are non-transferable for future shows.

#### Are children allowed at Sleepy Creek?

Yes, except for some paid entertainment and special events and our lodging, well-behaved and supervised children under 21 years old are welcome to Sleepy Creek. Some entertainment content may not be appropriate for under-aged children. Please watch/listen to our performers online before the show to determine if the performance is appropriate for your guest. Note we are a working farm with a pond that can present dangers to unsupervised children. We also have a gift shop with breakable items and are a refuge for adults looking for relaxation. So yes, bring children but supervise them.

### Are children allowed in your lodging for over-night stays?

In general, children 13 and older are allowed. Exceptions for well-supervised and behaved children can be requested but please consider we are a business that caters to adults seeking relaxation.

### What is Wieners & Wine (W&W)?

Every Friday from 5 - 8 PM April through October, we offer this fun event! You buy a drink, we provide the hot dogs, fixin's, as well as the roasting fire. Children are welcome but see above. Also, we appreciate it if you would support us by buying the kiddies a non-alcoholic drink too. We offer soda and bottled water for children.

Do you provide special hot dogs and buns at W&W for those who are vegan or have allergies? No, but feel free to bring your own!

## Can I have a party or large group during business hours? During Wieners & Wine?

Unfortunately not usually. During business hours, our tasting room chairs and tables, as well as the outdoor seating, are first come, first served for groups of eight people or less. See our website for policies about group outings. We do offer VIP tours and tastings for groups that require reservations paid in advanced. Check our website and event info or give us call if there is a question. Also, since inside and outside seating is limited, we welcome you to bring your own lawn chairs, blankets, lawn chairs etc.

When do you stop tastings and serving? Can we stay outside by the pond after closing? We generally stop providing tastings and announce last call about 15 minutes before closing. At that time, please make your final purchases and prepare to leave our property so we can close promptly and our staff can go home.

When should I arrive if I'm attending a special event, such as a concert or comedy show? Seating starts one hour before the paid performance begins. Seating is generally first come/first served. Groups who purchased six or more seats in one transaction do get reserved seating starting 30 minutes before showtime. Please let us know in advance if you require special seating.

#### Are special events inside or outside? Rain or shine?

It depends. Most of our paid special events are inside our tasting room where weather is not an issue. Wieners & Wine is an outdoor event but sometimes we bring that inside and provide Chili Dogs. Please refer to the event information on our website or give us a call if you are unsure.